

Privacy Policy

Scope and Consent

This Privacy Notice describes our collection, use, disclosure, retention, and protection of your personal information. It applies to any Adonai Health & Wellness Centre's site where this Privacy Notice appears in the footer, and to any Adonai Health & Wellness Centre application, service, or tool (collectively "Services") where this Privacy Notice is referenced, regardless of how you access or use them, including through mobile devices.

By using our Services or registering for an account with us, you are accepting our Terms and Conditions, this Privacy Notice and our Cookies Policy, and you are consenting to our collection, use, disclosure, retention, and protection of your personal information as described in this Privacy Notice.

You are contracting with Adonai Health & Wellness Centre (the data controller) which is responsible for the collection, use, disclosure, retention and protection of your personal information in accordance with our global privacy standards as well as applicable national laws. Adonai Health & Wellness Centre may transfer your personal information to third party processors in other countries including other members of the Adonai Health & Wellness Centre Ministry Group of family as described in this Privacy Notice. We may process and retain your personal information on our servers in various countries in the world where our data centres are located.

Personal Information

"Personal information" is information that can be associated with a specific person and could be used to identify that specific person whether from that data or from that data and other information that Adonai Health & Wellness Centre has or is likely to have access to. We do not consider personal information to include information that has been made anonymous or aggregated so that it can no longer be used to identify a specific person, whether in combination with other information or otherwise.

Changes to this Notice

We may amend this Privacy Notice at any time by posting an updated Privacy Notice with the amended terms on this site.

Collection

We collect, process, and retain personal information from you and any devices (including mobile devices) you may use when you: use our Services, register for an account with us, provide us information on a web form, update or add information to your account, participate in community discussions, chats, or dispute resolution, or when you otherwise correspond with us regarding our Services.

The personal information we collect includes the following:

Personal information you give us when you use our Services or register for an account with us:

- Any identifying information such as your name, addresses, telephone numbers or email addresses when you register for an account with us.
- Buying or selling information you provide during a transaction, or other transaction-based content that you generate or is connected to your account as a result of a transaction you are involved in.

- Other content that you may generate, or that is connected to your account and your use of our website including your use of various website functions
- Financial and billing information (such as credit card or bank account numbers) in connection with a transaction which is held by our trusted payment processing service providers.
- You may also provide us with your information by submitting a web form, updating or adding information to your account, through your participation in community discussions, chats, dispute resolution, or when you otherwise correspond with us regarding our Services.
- Additional information we are required or authorized by applicable national laws to collect and process in order to authenticate or identify you or to verify the information we have collected.

Personal information we collect automatically when you use our Services or register for an account with us

- We also collect information about your interaction with our Services, your advertising preferences, and your communications with us. This is information we receive from the devices (including mobile devices) you use when you use our Services, register for an account with us, provide information on a web form, update or add information to your account, participate in community discussions, chats, or dispute resolution, or when you otherwise correspond with us regarding our Services. This information includes the following: device ID or unique identifier, device type, ID for advertising, and unique device token.
- Geo-location information, including location information from your mobile device. Keep in mind that most mobile devices allow you to control or disable the use of location services by any application on your mobile device in the device's 'Settings' menu.
- Computer and connection information such as statistics on your page views, traffic to and from the sites, referral URL, ad data, your IP address, your browsing history, and your web log information.

Personal information we collect using cookies, web beacons, and similar technologies.

- We use cookies, web beacons, unique identifiers, and similar technologies to collect information about the pages you view, the links you click, and other actions you take on our Services, within our advertising or e-mail content. For more information about our use of these technologies and how to control them, see our notice on Cookies, Web Beacons and Similar Technologies.

Personal information from other sources

- We may supplement the personal information we collect with information from third parties and add it to your account information including but not limited to demographic information that is publicly available, additional contact information, credit check information, and information from credit bureaus, as allowed by applicable national laws.
- We may allow you to share information with social media sites or use social media sites to create your account or to connect your account with the respective social media site. Those social media sites may give us automatically access to certain personal information retained by them about you (e.g., content viewed by you, content liked by you, and information about the advertisements you have been shown or may have clicked on, etc.). If you provide us with access to any site with video content, then you agree that we may share your video viewing with, or obtain information about your video viewing from, third-party social media sites for at least two years or until you withdraw consent. You control the personal information you allow us to have access to through the privacy

settings on the applicable social media site and the permissions you give us when you grant us access to your personal information retained by the respective social media site about you. By associating an account managed by a social media site with your account and authorizing us to have access to this information, you agree that we may collect, use and retain the information provided by these social media sites in accordance with this Privacy Notice.

- If you give us personal information about someone else, you must do so only with their explicit and prior consent. You have to inform them how we collect, use, disclose, and retain their personal information according to our Privacy Notice.

Use and Retention

We use the personal information we collect to: provide and improve our Services, provide you with a personalized experience on our sites (especially, by offering you services and items that you may like), contact you about your account and our Services, provide you with customer service, provide you with personalized advertising and marketing, and detect, prevent, mitigate, and investigate fraudulent or illegal activities.

We retain your personal information as long as it is necessary and relevant for our operations. In addition, we may retain personal information from closed accounts to comply with national laws, prevent fraud, collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigation, enforce our Terms and Conditions and take other actions permitted or required by applicable national laws.

We use the personal information we collect to: provide and improve our Services, to provide you with a personalized experience on our sites (especially, by offering you services and items that you may like), to contact you about your account and our Services, to provide you customer service, to provide you with personalized advertising and marketing, and to detect, prevent, mitigate and investigate fraudulent or illegal activities. We may use and retain your personal information as follows:

Provide, improve, and personalize our Services

- Provide access to and use of our Services.
- Offer you site content that includes items and services that you may like.
- Keep track of your Saved Searches, Favourites and to manage your orders.
- Give you access to your internal messages and other features.
- Provide you with credit offers and opportunities on behalf of other members of our Adonai Health & Wellness Centre Ministry family and their financial institution partners.
- Customize, measure, and improve our Services.
- Provide other services requested by you as described when we collect the information.
- We may use geo-location information to provide you with location-based services (such as advertising, search results, and other personalized content).
- We may also use call tracking technologies that will allow www.adonaihealthandwellnesscentre.com and our users to measure with more precision the number of calls received by our platform's ads. By using such technologies, we might record your telephone number, as well as the date and time of your call. This information is processed without any attempt to identify any individual. However, following the transfer of the call, the conversation between the concerned agent and the caller is not recorded and not stored in any of the servers of Adonai Health & Wellness Centre. This technology is merely used for Adonai Health & Wellness Centre's performance purposes.

Contact you about your account and provide you customer service

- Contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, or as otherwise necessary to provide you customer service.
- Contact you as necessary to enforce our Terms and Conditions, applicable national laws, and any agreement we may have with you.
- For these purposes we may contact you via email, telephone, text messages, and postal mail. When contacting you via telephone, to ensure efficiency, we may use auto-dialed or pre-recorded calls and text messages as described in our Terms and Conditions. Message and data rates may apply.

Personalize our advertising and marketing communications

- Personalize, measure, and improve our advertising based on your advertising customization preferences.
- Contact you, either via email, telephone, text messages, and postal mail in order to: offer you coupons, discounts and special promotions, and inform you about our Services. We will use the contact information you have provided to contact you by e-mail, SMS text and/or telephone if you have consented to such contact. Message and data rates may apply.
- Deliver targeted marketing, service updates and promotional offers based on your communication preferences.

Prevent, detect, mitigate, and investigate fraudulent or illegal activities

- Prevent, detect, mitigate, and investigate fraud, security breaches, potentially prohibited or illegal activities.
- Enforce our Privacy Notice, Terms and Conditions or other policies.

We retain your personal information as long as it is necessary and relevant for our operations. In addition, we may retain personal information from closed accounts to comply with national laws, prevent fraud, collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigation, enforce our Terms and Conditions and take other actions permitted or required by applicable national laws. After it is no longer necessary for us to retain your personal information, we dispose of it in a secure manner according to our data retention and deletion policies.

Choice

You have a choice about how we use your personal information to communicate with you, to send you marketing information, how we provide you with customized and relevant advertising, and whether you want to stay signed into your account. You can control the methods by which we may contact you either by informing us verbally, in writing, or by telephone, email or on our website.

Signed in When you sign into your account on www.adonaihealthandwellnesscentre.com, we may give you the option to stay signed in to your account for a certain period of time. If you are using a public or shared computer, we encourage you not to choose to stay signed in. You or any other user of the computer/browser you signed in on will be able to view and access most parts of your account and take certain specific actions during this signed in period without any further authorization. If you attempt to change your password, update any other account information or attempt other account activity, you may be asked to enter your password.

If you are using a public or shared computer you should sign out and/or clear your cookies when you are done using our Services in order to protect your account and your personal information.

Withdraw consent If you withdraw your consent for the use or disclosure of your personal information for purposes set out in this Privacy Notice you may not have access to all our Services and we might not be able to provide you all of the Services and customer support offered to our users and authorized under this Privacy Notice and the Terms and Conditions.

Access

We take steps to ensure that the personal information we collect is accurate and up to date, and that you have the ability to access and make corrections to it.

Once you make a public posting, you may not be able to change or remove it. Upon your request, we will close your account and remove your personal information from view as soon as reasonably possible, based on your account activity and in accordance with applicable national laws.

You can update or correct your personal information on your own Adonai Health & Wellness Centre account or if you do not have a Adonai Health & Wellness account, you may request that we correct or update your information to info@adonaihealthandwellnesscentre.com.

You can request a copy of the personal information that Adonai Health & Wellness Centre Ltd holds about you by contacting us at info@adonaihealthandwellness.com and we will let you know if any fees apply. Where you have a statutory right to request access or request the modification or erasure of your personal information, we can still withhold that access or decline to modify or erase your personal information in some cases in accordance with applicable national laws but we will give you reasons if we do so.

Disclosure

We may disclose your personal information to other members of the Adonai Health & Wellness Centre Ltd Ministry family or to third parties. This disclosure may be required for us to provide and to provide you access to our Services, to comply with our legal obligations, to enforce our Terms and Conditions, to facilitate our marketing and advertising activities, or to prevent, detect, mitigate, and investigate fraudulent or illegal activities related to our Services. We minimize the amount of personal information we disclose to what is directly relevant and necessary to accomplish the specified purpose. As stated above, we do not disclose your personal information to third parties for their marketing and advertising purposes without your consent.

We may disclose your personal information to the following parties and for the following purposes.

Service Providers and financial institutions partners

- Third party service providers who help us to provide our Services, payment processing services, assist us in providing customized advertising, to assist us with the prevention, detection, mitigation, and investigation of potentially illegal acts, violations of our Terms and Conditions, fraud and/or security breaches, bill collection, affiliate and rewards programs, co-branded credit cards and other business operations.
- Third party financial institution partners who may offer financial products to you, for them to provide joint content and services (such as, registration, transactions and customer support). These third party financial institution partners will use your personal

information to send you marketing communications only if you have requested their services.

Law enforcement, legal proceedings, and as authorized by law

- To comply with our legal requirements, enforce our Terms and Conditions, respond to claims that a listing or other content violates the rights of others, or protect anyone's rights, property or safety.
- To law enforcement or governmental agencies, or authorized third-parties, in response to a verified request relating to a criminal investigation or alleged or suspected illegal activity or any other activity that may expose us, you, or any other of our users to legal liability. We will only disclose information we deem relevant to the investigation or inquiry, such as name, address, city, state, postcode, telephone number, email address, User ID history, IP address, fraud complaints, bidding and listing history.
- To credit agencies or bureaus as authorized by applicable national laws (e.g. information on late or missed payments or other defaults on your account that may be reflected in your credit report or file).
- To third parties involved in a legal proceeding, if they provide us with a subpoena, court order or substantially similar legal procedure, or we otherwise believe in good faith that the disclosure of information is necessary to prevent imminent physical harm or financial loss or to report suspected illegal activity.

We may transfer your information to data processors outside the European Economic Area in accordance with applicable data protection laws and regulations. In some of these countries, the privacy and data protection laws may differ from those in the country where you live.

Change of Ownership

If we were to merge with or be acquired by another company, we may share information with them in accordance with our global privacy standards.

Security

We protect your information using appropriate technical and administrative security measures to reduce the risks of loss, misuse, unauthorized access, disclosure and alteration. Some of the safeguards we use are firewalls and data encryption, physical access controls to our data center, and information access authorization controls.

If you believe your account has been abused, please contact [Customer Support](#).

Important Information

This section describes some additional important information related to your use of our Services. There are just a few more pieces of important privacy information related to your use of our Services that we need to cover:

When you share your personal information on our sites or applications - what happens?

Other client users will not have access to the information you share on Adonai Health & Wellness Centre.

Unwanted or threatening email

We do not tolerate abuse of our Services. You do not have permission to add other users to your mailing list (email or postal), call, or send him/her text messages for commercial purposes, even if this user purchased something from you, unless the user has given his/her explicit consent. Sending unwanted or threatening email and text messages is against our

Terms and Conditions. To report Adonai Health & Wellness Centre -related spam or spoof emails please notify us [via email](#) ..

Third Party Privacy Practices

This Privacy Notice addresses only the use and disclosure of personal information we collect from you. If you disclose your information to others, or if you are directed to a third party website, their privacy notices and practices will apply.

We cannot guarantee the privacy or security of your information once you provide it to a third party and we encourage you to evaluate the privacy and security policies of your trading partner before entering into a transaction and choosing to share your information. This is true even where the third parties to whom you disclose personal information are bidders, buyers or sellers on our sites.

Questions or Complaints

If you have a question or a complaint about this or for any other questions or complaints please contact [Customer Support](#).

Signature in Agreement(please tick your option)

-----I agree with this policy .I give Adonai Health & Wellness Centre permission to use my information for the purposes as outlined above

-----I do not agree for Adonai Health & Wellness Centre to hold any personal information about me.

Signed -----DATE

Print -----Date